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068082.0114

PATENT APPLICATION
09/862,814



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Siebel et al.

Serial No.

09/862,814

Date Filed:

May 21, 2001

Group Art No.:

2177

Examiner:

Lu Kuen S.

Title:

WEB-BASED CUSTOMER PROSPECTS
HARVESTER SYSTEM

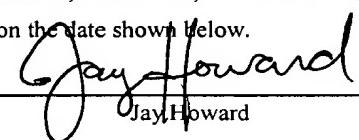
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Technology Center 2100

Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail
EV35129239945
addressed to: Commissioner of Patents, Alexandria, VA 22313-1450,
on the date shown below.



Jay Howard

June 28, 2004

Date

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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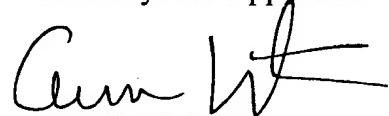
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Applicants believe no fees are due at this time, however, the Commissioner is hereby authorized to charge any fees to Deposit Account No. 50-2148 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants



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Date: June 28, 2004

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